



## Columbus Healthy Home-Related Area Services

Services for Homeowners, Landlords, and Tenants

Bringing health & safety home!

- ☐ **311 City of Columbus Customer Service Call Center**, Ph. 645-3111 for all City of Columbus Services or visit [www.311.columbus.gov](http://www.311.columbus.gov).
- ☐ **Bed Bugs**, see [www.centralohiobedbugs.org](http://www.centralohiobedbugs.org) or Ph. 221-2255 for general information from HandsOn.
- ☐ **Columbia Gas**, Ph. 1-800-344-4077, for natural gas leaks or odors, or to have your appliances checked for carbon monoxide leaks.
- ☐ **Columbus Bar Association**, Ph. 221-0754, 8:30-5 M-F, referrals to private attorneys for hire, or visit [www.cbalaw.org](http://www.cbalaw.org).
- ☐ **Columbus Code Enforcement**, Ph. 645-3111, enforces city housing code (Interior and exterior safety and maintenance issues such as leaks, plumbing, electric, no heat/AC, roof, gutters and downspouts, pests, peeling paint, tall grass, vacant structures, etc.), or visit [www.311.columbus.gov](http://www.311.columbus.gov).
- ☐ **Columbus Fire Prevention**, Ph. 724-0935, provides free smoke detectors for single family homes; Ph. 221-2345 for other non-emergency fire safety issues.
- ☐ **Columbus Healthy Homes Program**, Ph. 645-7005, provides free phone consultations on housing-related dangers, including lead poisoning, control of asthma triggers and allergens, indoor air quality, pests and pesticides, and home safety, or visit [www.columbus.gov/publichealth/programs/Healthy-Homes](http://www.columbus.gov/publichealth/programs/Healthy-Homes).
- ☐ **Columbus Housing Division, Emergency and Major Home Repair**, Ph. 645-8526, assistance to homeowners for critical home repairs, or visit [www.columbus.gov/development/Housing-Division](http://www.columbus.gov/development/Housing-Division).
- ☐ **Columbus Lead Information Hotline**, Ph. 724-6000, provides free information on lead hazards and lead poisoning, free HEPA vacuum loan for lead hazard clean-up in homes, or visit [www.columbus.gov/lead](http://www.columbus.gov/lead).
- ☐ **Columbus Urban League**, Ph. 257-6300, provides information, education, mediation and conflict resolution for landlords and tenants, home buyer and foreclosure counseling, or visit [www.cul.org](http://www.cul.org).
- ☐ **Economic & Community Development Institute**, Ph. 572-0444, for minor home repair and accessibility modifications for seniors and disabled persons.
- ☐ **HandsOn**, Ph. 211 or 221-2255, 24 hour comprehensive information and referral for all services in the region.
- ☐ **Household Hazardous Waste Disposal**, Ph. 294-1300, 645 E 8<sup>th</sup> Ave (corner E. 8th and Essex Avenue), 43201. Call for hours or visit [www.swaco.org](http://www.swaco.org).

- ❑ **IMPACT Community Action**, Ph.252-2799 for HEAP & PIPP (utility) assistance, rent & emergency assistance, empowerment and workforce development services, and weatherization and insulation, or visit [www.impactca.org](http://www.impactca.org).
- ❑ **Lead-Safe Certified Contractors**, National Lead Information Center at 1-800-424-LEAD (5323), or information on the U.S. Environmental Protection Agency Renovation, Repair and Painting (RRP) rule at [www.epa.gov/opptintr/lead/pubs/toolkits.htm](http://www.epa.gov/opptintr/lead/pubs/toolkits.htm).
- ❑ **Lead Safe Columbus**, Ph. 645-7452, provides grants to property owners for lead-based paint hazard control in units they occupy or rent, or visit [www.columbus.gov/development/housing-division/Lead-Safe-Columbus\\_M/](http://www.columbus.gov/development/housing-division/Lead-Safe-Columbus_M/).
- ❑ **Legal Aid Society of Columbus**, Ph. 241-2001, provides free legal assistance (not criminal or traffic) for low-income households, and information on the rights and duties of tenants in Franklin County, or visit [www.columbuslegalaid.org](http://www.columbuslegalaid.org).
  - Pending evictions with court papers issued
  - Non-compliance with code enforcement orders for poor housing conditions.
  - Fair housing, lock-outs, Section 8 voucher termination, and security deposits.
- ❑ **LifeCare Alliance**, Ph 278-3130, for home repair and modification for seniors and/or disabled home owners, home meal delivery, homemaker and home health aides, and health services, or visit [www.lifecarealliance.org](http://www.lifecarealliance.org).
- ❑ **Neighborhood Health Social Work/ Neighborhood Pride Centers**, provide city services to protect the health, safety and welfare of the families, offering confidential information about low cost doctors, dentists, prescription assistance, social security, housing, food, clothing, pregnancy support/options, job help, utility assistance, legal help, mental health, smoking cessation, resources for senior citizen, families, individuals, and children. To access resource lists: [www.columbus.gov/publichealth/programs/health-resources-lists](http://www.columbus.gov/publichealth/programs/health-resources-lists) or Social Work Helpline Ph. 645-6807.
  - Pride Center information [www.columbus.gov/neighborhoodpridecenters](http://www.columbus.gov/neighborhoodpridecenters):
    - Franklinton Pride Center 1186 W. Broad St., Ph. 645-0176
    - Southside Pride Center 280 Reeb Ave., Ph. 645-8097
    - Near Eastside Pride Center 1393 E. Broad St, Ph. 645-7964
    - Far East Pride Center 2500 Park Crescent Dr., Ph. 724-0100
    - North Side Pride Center, 248 E. 11th Ave, Ph. 645-7510
- ❑ **Mid-Ohio Regional Planning Commission**, Ph. 621-1171, Residential Energy Conservation Programs (WarmChoice and HWAP), , provides furnace, water heater, and stove repairs or replacement, and weatherization such as installing wall and attic insulation, or visit [www.morpc.org/Sustainability/energy/energy-efficiency/index](http://www.morpc.org/Sustainability/energy/energy-efficiency/index).
- ❑ **Ohio Department of Health Asbestos Program**, Ph. 466-0061, for information and contractor lists, or visit [www.odh.ohio.gov/odhprograms/eh/asbes1/asbestos1.aspx](http://www.odh.ohio.gov/odhprograms/eh/asbes1/asbestos1.aspx).
- ❑ **Ohio Department of Health, Lead Hazard Control Contractor List**, Ph. 466-1450, for information and contractor lists or visit [www.odh.ohio.gov/en/odhprograms/eh/lp\\_prev/lp\\_prev1](http://www.odh.ohio.gov/en/odhprograms/eh/lp_prev/lp_prev1).
- ❑ **Prevention, Retention, and Contingency (PRC) program**, Ph. 233-2000 for nearest opportunity center for emergency assistance (repairs, rent, mortgage, or other emergency needs) for lower income (165% poverty) pregnant women or families with children, or visit <http://jfs.franklincountyohio.gov/assistance/opportunity-centers/index.cfm>.
- ❑ **Rebuilding Together Columbus**, Ph. 258-6392, home repair and modification for seniors and/or disabled home owners, and Franklin County Tool Resource Library for over 4,500 hand and power tools are available to borrow, or visit [www.rtcentralohio.org](http://www.rtcentralohio.org).
- ❑ **Rent Escrow Program**, Ph. 645-7420, allows a tenant to pay rent into an escrow account instead of to the landlord until housing conditions are corrected, or visit [www.fcmcclerk.com/dept/clerk/accounting.php](http://www.fcmcclerk.com/dept/clerk/accounting.php).
- ❑ **Smoking Cessation/ Ohio Tobacco Quit Line**, Ph. 800-QUIT-NOW (800-784-8669), free counseling and nicotine replacement, or visit <https://ohio.quitlogix.org/>; also Baby& Me smoking cessation during pregnancy, Ph. 645-2135.
- ❑ **Senior Options**, 525-6200, minor home repair, accessibility improvements, services for aging in place.
- ❑ **The Breathing Association**, call the lung clinic at Ph. 273-2843 concerning asthma, COPD, emphysema, bronchitis, and other breathing problems, quit smoking services, lung health medical supplies and prescription assistance; and, HEAP energy, heating, cooling help at Ph. 457-2997, or visit [www.breathingassociation.org](http://www.breathingassociation.org).

ALL PHONE NUMBERS ARE 614 AREA CODE UNLESS NOTED